



Assisted Living Residence

March 11<sup>th</sup> 2020

**Attention all Visitors, Families & Guests:**

The Lake Shore's primary goal is to ensure the safety of our residents and staff, and as per the New York State Department of Health, all visitation has been suspended effective immediately.

Visitation will only be granted in emergency situations. Only staff, residents and staff of the local and State Health Department will be permitted community access; until further notice.

We appreciate your understanding at this time, as keeping our residents and employees safe is our most important priority.

We are taking necessary steps of alternative means of visitation for residents to reach out to their loved ones, through phone calls and digital platforms.

Lake Shore is following the recommendations of the CDC and New York State Department of Health. We are staying up-to-date with all recommendations and guidelines as they develop.

Should you have any questions, please feel free to contact the Administration Office.

For additional information, please visit the CDC's coronavirus disease information page.

Thank you for your understanding and cooperation.

Sincerely,

Lake Shore's Administration Team